

Home Energy Assistance Program

The Massachusetts Home Energy Assistance Program (HEAP) helps income eligible households pay a portion of winter heating bills. Sometimes called “fuel assistance,” these funds are allocated annually to Massachusetts from the US Department of Health and Human Services. The period covers from November 1st to April 30th each winter season. This coming season is considered Fiscal Year 2025 (November 1, 2024 – April 30, 2025).

The following are the basics on income eligibility, what information/documents you need to apply, and the ways you can apply.

FY 2025 Fuel Assistance Income Eligibility

Household Size	Maximum Income (not more than)
1	\$49,196
2	\$64,333
3	\$79,470
4	\$94,608
5	\$109,745
6	\$124,882
7	\$127,720
8	\$130,559

Documents needed to apply:

1. Photo ID of applicant
2. Social security numbers for all household members
3. Most recent heating and electric bills
4. Lease (for renters)
5. Income documents for all household members in last 30 days (over 18 years of age, except fulltime students)

Options on how or where to apply:

(A) If you have all documents ready to attach or upload, you may apply directly through this link:

<https://www.toapply.org/MassLIHEAP>

(B) You can also bring documents and apply in person at the Community Action Agency that administers HEAP for Needham:

Self Help, Inc.
45 Pearl Street
Brockton, MA 02301
Phone: (508) 588-0447

(C) Or if you can bring these documents to local organizations for assistance: Needham Housing Authority (Elena Choy, Family Self Sufficiency Coordinator), Needham Public Health, or the Needham Council of Aging.

For the first year, you will have an intake over the phone or in person with Self Help. In subsequent years, Self Help will mail applications to you, and you will not need to do the intake.